SpryPoint

Your Backflow Solution

SpryBackflow is the platform for your teams and third-party testers to verify equipment, manage testing, and track regulatory compliance all in one place.

Streamlining backflow compliance with your teams and third-party testers is critical to managing and tracking backflow programs, reporting on strict federal and state regulations, and meeting growing customer service demands.

To date, utilities have been asked to settle for outdated technology and platforms that have not evolved at the speed of their business. Limited interoperability with legacy systems or manual paper methods used by testers and third-party testing companies prevents real-time data, communication, and collaboration between administrators and testers. This makes it difficult for administrators to manage and track backflow compliance and for customers to ensure accurate and timely information.

These challenges require a partner to support you on that journey. Today's water or sewer utility doesn't need to settle for outdated platforms, inefficient manual methods, or subpar service from legacy vendors.

You should EXPECT MORE from your technology and your technology provider.

Expect more with SpryBackflow. That's our mission and commitment at SpryPoint.

SpryBackflow is the platform for your teams and third-party testers to verify equipment, manage testing, and track regulatory compliance all in one place. We've invested a decade-plus in building a new generation of customer service, engagement, and operations software to empower utilities to contend with the industry's rapid pace of change and meet growing customer demands.

| Test PIN: | SMRJ1XXT | Date: | 2024-12-10 |
| Position: | HORIZONTAL | Protection: | CONTAINMENT |

Reduced Pressure Initial Test

Inlet Valve:	TIGHT	PASS
Outlet Valve:	TIGHT	PASS
1st Check Valve:	TIGHT	PASS
1st Check Valve:	40.2 psid	FAIL
Relief Valve Discharge:	10.3 psid	PASS
2nd Check Valve:	TIGHT	PASS
2nd Check Valve:	10.3 psid	PASS

Program Administration

Testers & Testing Companies

Utility Customers

Essential capabilities architected and designed into your SpryBackflow solution:

Automated federal and state reporting

Ensure federal and state compliance with automated backflow prevention program reporting to meet requirements.

Streamline processes and eliminate spreadsheets

Leave manual data entry and paper-driven processes behind. SpryBackflow streamlines your processes, notice management, and test entry and submissions electronically.

Self-service and mobile tester portal

Empower testers to verify certifications and equipment and perform tests within a self-service, mobile-friendly platform.

Integrated with your CIS

Seamlessly update your CIS with backflow and cross-connection control compliance and testing data in real-time for a unified view to make informed decisions and better serve your customers.
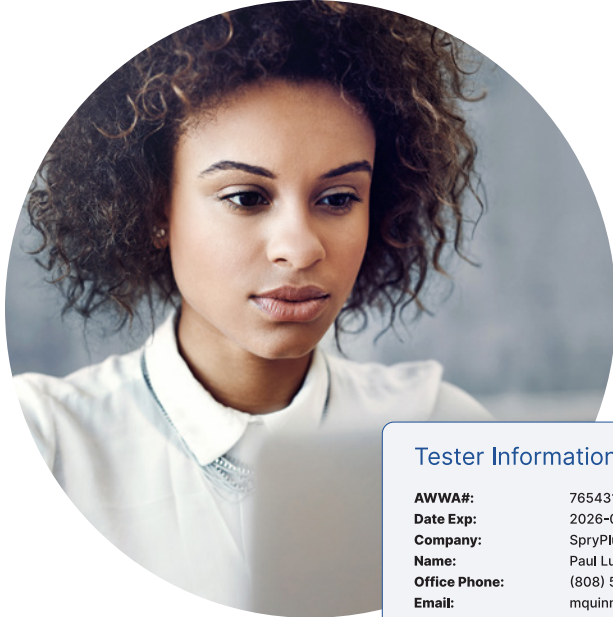
SpryBackflow arms your program administrators and testers with the tools to eliminate paper-driven methods and streamline processes

Backflow Program Administrators

- Admin dashboard to manage testers and backflow testing programs

- Detailed test device, location, equipment, testing results, and comments to manage programs and compliance

- Notice generation and test notice schedules to communicate program requirements with customers and testers

- Configurable test reports and forms, adhering to requirements

- Automated federal and state reporting to meet requirements

Reduced Pressure Initial Test

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2nd Check Valve:	10.3 psid	PASS

Testers & Testing Companies

- Tester profile management to update ASSE or ABPA certifications and equipment

- Search, sort, and filter based on the tester, customer, device, location, and more to find and organize information

- Guided tester entry and real-time electronic submissions to streamline processes

- Mobile-friendly platform empowering testers to perform tests and verify certifications and equipment in the field

Tester Information

AWWA#:	765431
Date Exp:	2026-02-08
Company:	SpryPlumbers
Name:	Paul Lumberman
Office Phone:	(808) 555-9180
Email:	mquinn@sprypoint.com

View Tester Profile

SpryBackflow seamlessly integrates with your core systems and field service solutions to streamline business processes

Your CIS

SpryBackflow

Field Service Systems
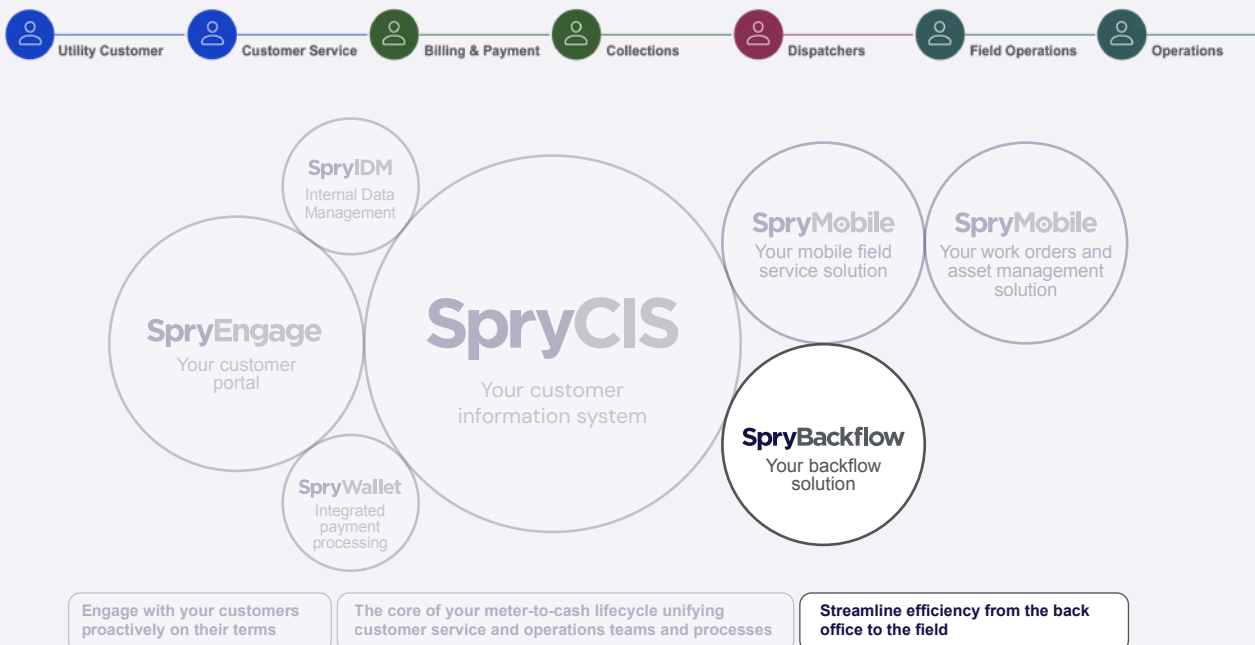
Expertise, advanced technology, and process-focused design

SpryBackflow enables you to streamline collaboration from your back office to the field, delivering real-time testing updates and customer compliance. SpryBackflow natively integrates with SpryCIS and the SpryPoint platform, connecting your people, processes, and systems to drive efficiencies, increase productivity, and provide the experience your staff and customers demand.

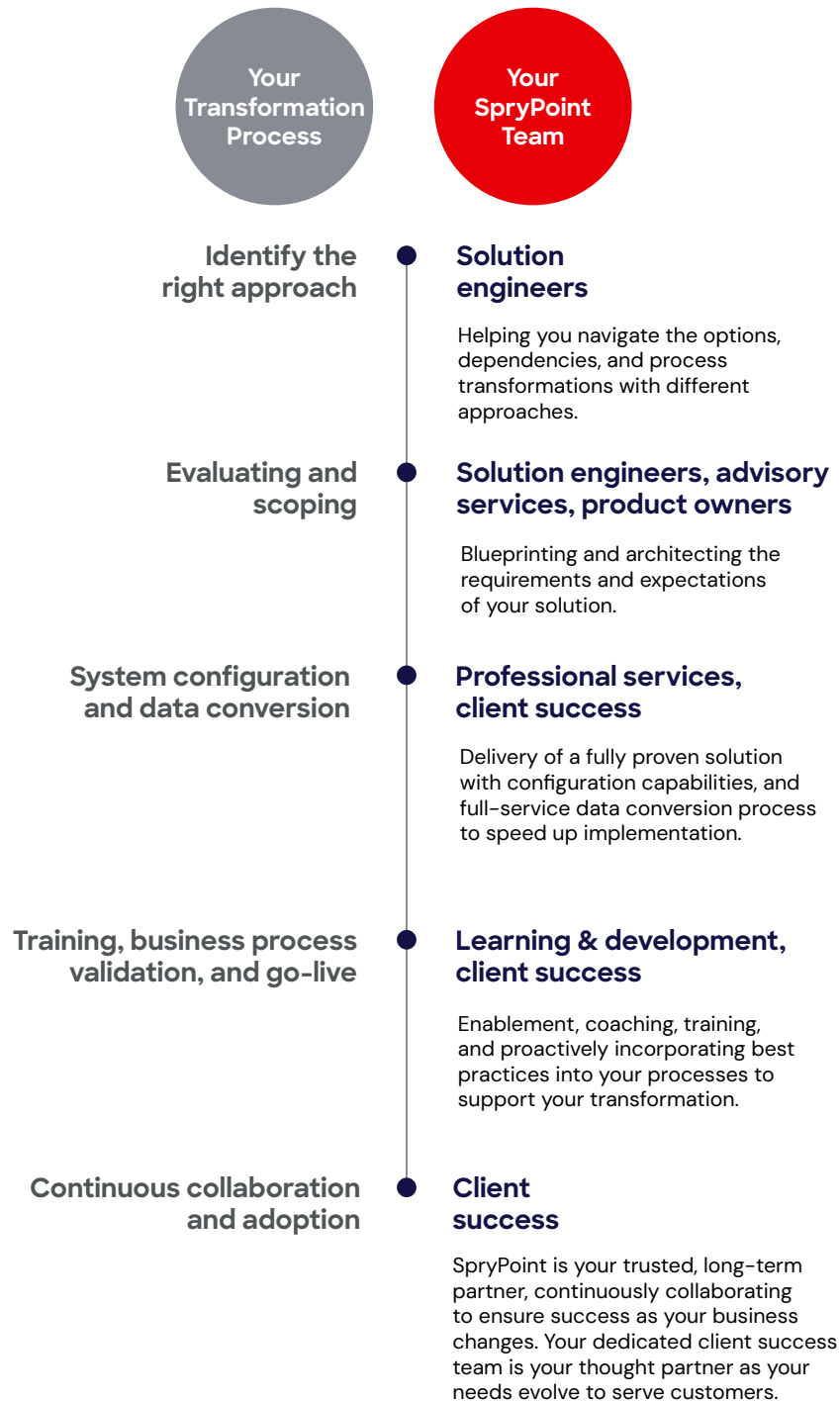**The SpryPoint Platform was architected for the way utilities should work:**

- **Process-centric design**
  SpryPoint takes a process-centric approach with an intuitive platform that accelerates the learning curve for a changing workforce, empowers staff to work smarter, and streamlines meter-to-cash workflows.

- **Updates, not upgrades**
  SpryPoint deploys tools and process improvements through continuous updates, delivering incremental value with each release without the resource-consuming preparation, testing, retraining, and interruption.

- **Configuration over customization**
  SpryPoint has best-in-class configuration management, enabling you to innovate your business processes while ensuring consistency, reliability, and efficiency in an increasingly complex meter-to-cash lifecycle.

- **Productized integrations**
  SpryPoint takes a productized approach to integrations, which means they're built by our product and engineering teams to ensure consistency, performance, and reliability.

- **Pre-built, seamless connections**
  SpryPoint eliminates data silos by seamlessly connecting your core systems for a unified view, enabling your customer service, billing, and field service teams to make data-informed decisions across the meter-to-cash process.

- **Communication and engagement capabilities**
  SpryPoint empowers your team with the data, insight, and omnichannel communication tools to meet your customers' growing demands with proactive notifications about suspected leaks and alerts when usage increases.

- **Continuous, committed collaboration**
  SpryPoint takes a security-first approach, prioritizing and proactively considering potential threats as an integral part of the decision-making process for every deployment and update to safeguard your data.

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  SpryPoint takes a security-first approach, prioritizing and proactively considering potential threats as an integral part of the decision-making process for every deployment and update to safeguard your data.

Learn more about the SpryPoint Platform at SpryPoint.com.

We're with you every step of the way as your long-term partner

The transformational change that comes with a CIS and new technology doesn't end at go-live. That's why we continuously collaborate with you from implementation to go live and beyond, proactively supporting your business process evolution, product adoption, and continued success.

Your Transformation Process

Your SpryPoint Team

Identify the right approach

Solution engineers

Helping you navigate the options, dependencies, and process transformations with different approaches.

Evaluating and scoping

Solution engineers, advisory services, product owners

Blueprinting and architecting the requirements and expectations of your solution.

System configuration and data conversion

Professional services, client success

Delivery of a fully proven solution with configuration capabilities, and full-service data conversion process to speed up implementation.

Training, business process validation, and go-live

Learning & development, client success

Enablement, coaching, training, and proactively incorporating best practices into your processes to support your transformation.

Continuous collaboration and adoption

Client success

SpryPoint is your trusted, long-term partner, continuously collaborating to ensure success as your business changes. Your dedicated client success team is your thought partner as your needs evolve to serve customers.

SpryPoint is enterprise-ready with the technology, security, and architecture to operate at the speed of your business

Scalability and agility
to scale up or down resources based on demand, ensuring optimal performance and cost management even as your business grows.

Innovation and speed
to rapidly develop, test, and deploy new applications and features.

Reliability and uptime
using AWS' distributed infrastructure with multiple data centers and availability zones to ensure high availability and minimal downtime.

Security and compliance
with strict security standards and certifications, including SOC 2, ISO 27001, and GDPR, ensuring that your data is protected and compliant.

API-first approach
to add new integrations with ease.

SCIM and SAML
user management and authentication.

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aws Built on Amazon Web Services, a reliable, secure, and scalable infrastructure fostering innovation, security, and global reach.

What our clients say about SpryPoint

"The City is in the midst of a technology modernization project where we are upgrading multiple systems simultaneously. To address the needs of Aurora Water, we looked for a modern platform that could evolve with our customers' rapidly changing expectations. After a diligent 10-month evaluation, our selection committee selected SpryPoint because their platform was the most technologically advanced and functionally rich suite of applications that we reviewed. Our staff is impressed by the experience and professionalism of the SpryPoint team as well as the flexibility and modern feel of their platform."

Jo Ann Giddings
Deputy Director of Aurora Water Colorado

Trusted as a long-term partner by utilities across the Americas.

SpryPoint