

**SpryPoint**

# Your Interval Data Management Solution

SpryIDM is your integrated interval data management solution to make informed decisions and serve customers



Advanced Metering Infrastructure (AMI) systems and smart meters form the foundation of modern, data-driven utilities. They address the long-standing operational challenges utilities face by enabling greater customer transparency, self-service capabilities, and more informed decision-making.

But while AMI systems collect vast amounts of data, they often lack effective ways to transform that data into meaningful business value and deliver on customer service and operational goals.

Modern utilities need tools that transform interval data into actionable insights for both customers and service teams, seamlessly integrating with core systems, workflows, and processes to fully realize the value of AMI and smart meter investments.

**You should EXPECT MORE from your technology  
and your technology provider.**

# SpryIDM unlocks the full value of your AMI investment

SpryIDM is your Interval Data Management solution, offering a comprehensive and scalable platform that enhances data accuracy, operational efficiency, and regulatory compliance.

SpryIDM connects with AMI head-end systems to handle water, energy, and gas meter interval data, serving as the central solution for collecting, storing, and processing interval data to detect potential leaks, consumption anomalies, and continuous flow events.

Integrated with SpryCIS and SpryEngage, SpryIDM data seamlessly flows into your customer service and operations workflows and processes, empowering proactive customer service and informed utility usage decisions.

## The essential capabilities architected and designed into your SpryIDM solution include:



### Comprehensive and scalable

Adapts to your growing data volumes, data formats, and diverse utility needs to deliver near real-time interval data from meters, service points, and collections of meters.



### Built on trusted and secure technology

Advanced encryption protocols to protect sensitive data, ensuring compliance with industry standards and capabilities.



### Proactive customer communications and alerts

Facilitates timely notifications about important events, such as leaks, water bursts, or unusual consumption, helping customers take action and manage their usage more effectively.



### Integrated with SpryCIS and SpryEngage

Deliver actionable insights to customers and service teams, enabling proactive and informed utility usage decisions through near real-time, intuitive dashboards.

# SpryIDM empowers greater customer transparency and self-service to make informed utility usage decisions

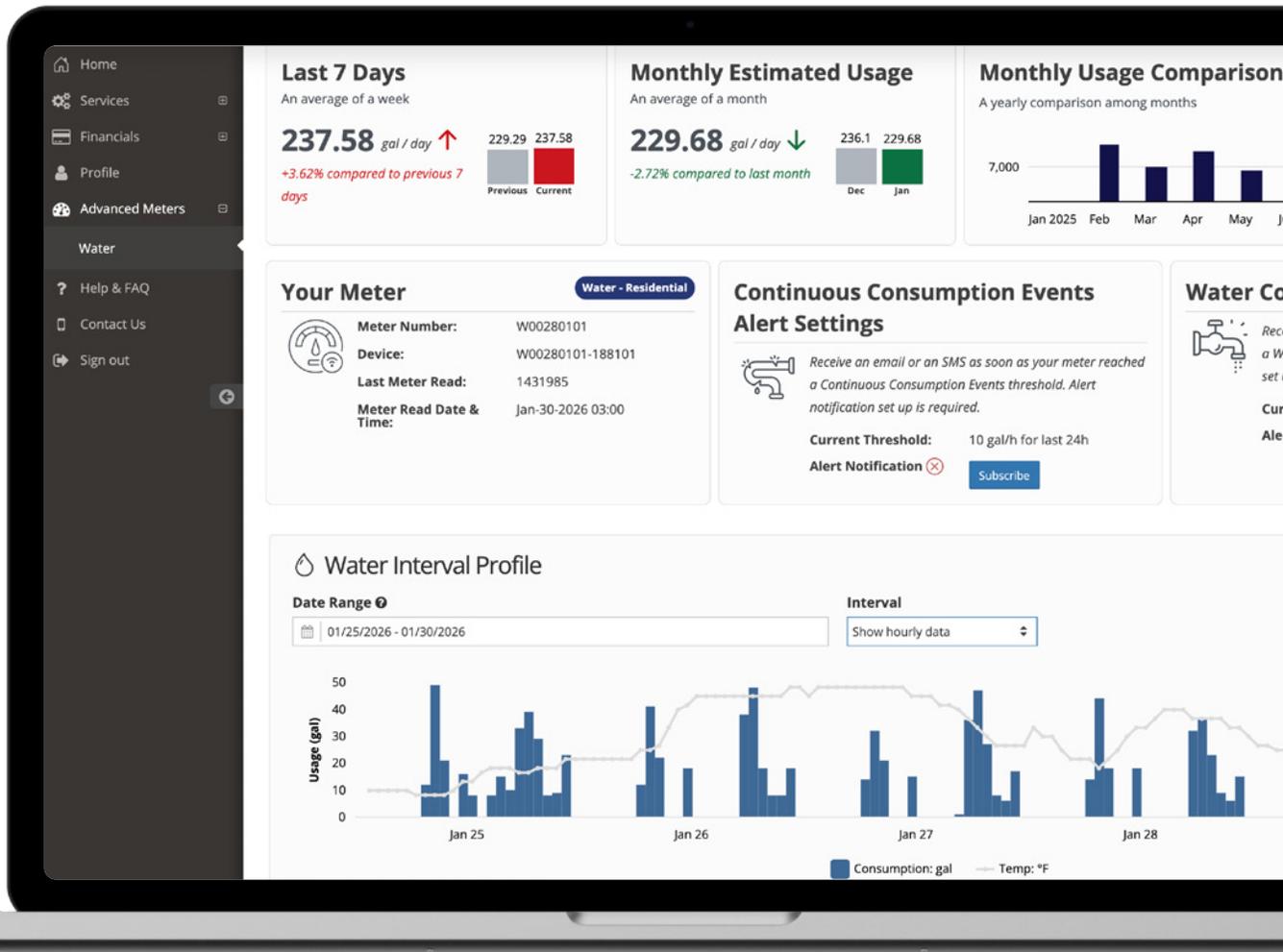
## Customer Self-Service Insights through SpryEngage



Understand current and accurate usage trends to make more informed decisions about utility consumption



Set leak alert or consumption thresholds for proactive notifications to mitigate costly bills



# SpryIDM arms your utility staff with the data and insights to deliver on customer service expectations

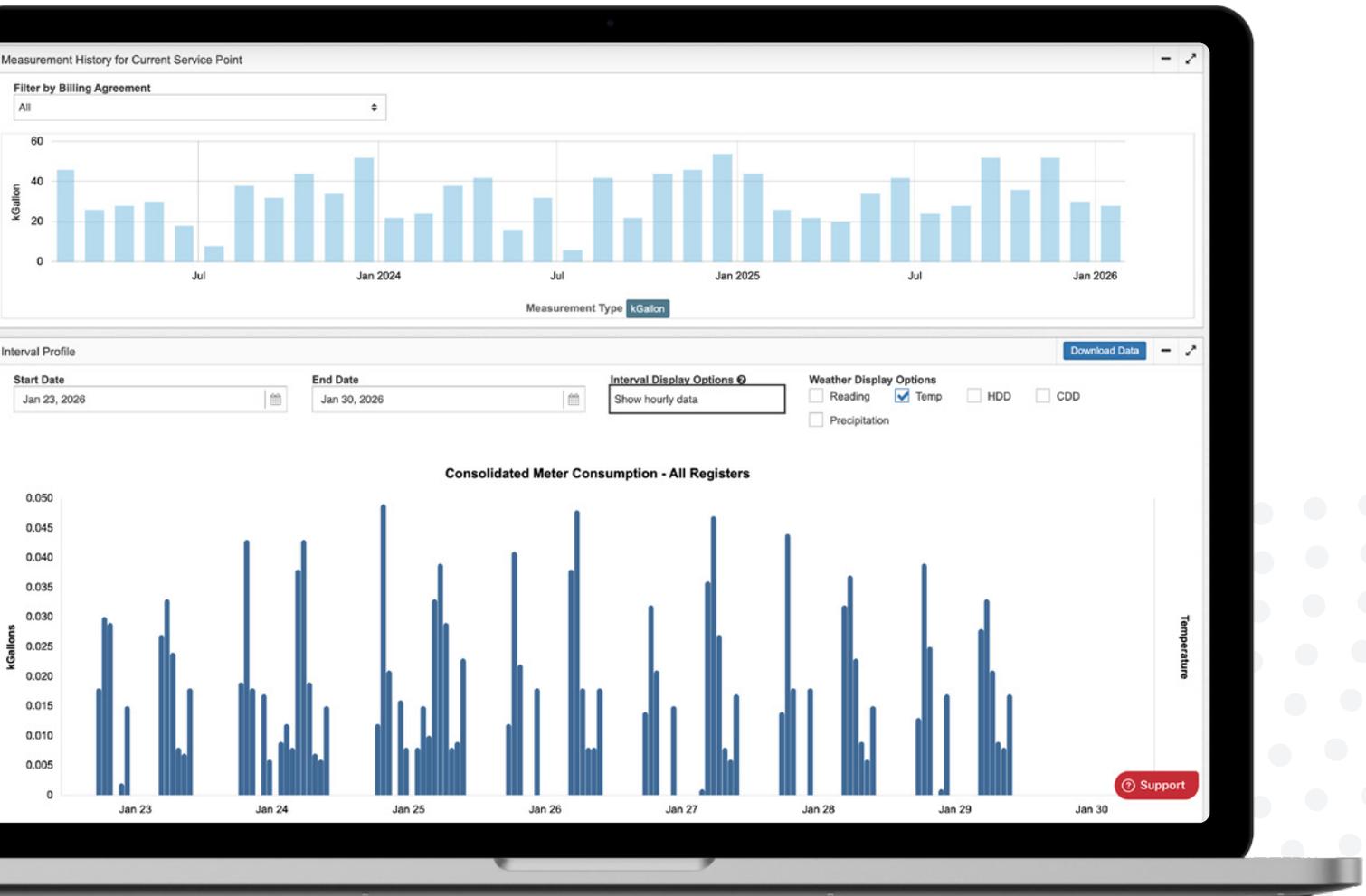
## Utility Staff Dashboards through SpryCIS



Access current and accurate customer usage data to deliver more informed, effective service



Enable proactive customer service through targeted campaigns and programs with SpryEngage that help customers better understand and manage their consumption



SpryIDM Integrates with a growing list of AMI systems to deliver comprehensive and accurate interval data to your core applications



Trusted as a long-term partner by utilities across the Americas.



# SpryPoint

401-45 Queen Street  
Charlottetown, PE, C1A 4A4

[info@sprypoint.com](mailto:info@sprypoint.com)  
(855) TRY-SPRY

[sprypoint.com](http://sprypoint.com)